

# Holly-Wood Guest House

## Access Statement

### **Introduction to Our Guest House**

We offer comfortable relaxed bed and breakfast accommodation in a friendly environment. We have six en-suite guest bedrooms, 4 on the first floor 2 at the front a Single room and a Flexible room for three; at the rear of the House we have a Twin and a Double room, with 2 on the second floor both at the front. The rooms are attractively decorated and offer a welcoming relaxing friendly atmosphere for our guests comfort.

### **Before Arrival**

We ask all our guests for any special requirements at the time of booking if any special requirements occur after booking then please contact us immediately to discuss them. Our Access statement is available via our Web Site.

### **Car Parking**

Private parking spaces (3) are available at the rear of the property. The Tarmac parking area is on a slight hill. The parking space to the far left of the three available can be used for disabled parking or parking at the front of the property on the road may also be available. There is no rear entrance to the property and guests are required to walk around the side of the property to reach the front of the house from the parking area.

### **Arrival**

Help with luggage is available on arrival and departure if required.

### **Reception**

There is one small step of 6" (15cm) into the front porch and then a door lip across the threshold to the reception and welcome area. Assistance is offered if required. The reception hall is carpeted as is the rest of the house.

### **Dining Room**

The spacious dining room is carpeted and has individual tables that correspond to the guest's room numbers, the tables are 30" (76cm) from the floor. Assistance can be given with the self service portion of the breakfast if required.

### **General Information**

Emergency evacuation details are shown on the back of each bedroom door and guests are advised to take note of this when reaching their rooms as well as reading through the Guest House Information Booklet in their rooms as this gives additional advice about the House. A large print version Pt 16 can be available if needed.

A fridge is provided in the dining room for guests to use if required for prescription medications; guests can also use the fridge for chilling wine. Fresh milk is available for guests use from this fridge and is replaced daily. Fresh milk is also offered on arrival and can be brought to the rooms if requested.

Emergency numbers are provided within the Room Booklet and guests are asked to ring the house number 015394 42219 if they have an emergency over night and need assistance, or if no one is available at the house at any time.

Guests can use the dining room in the evening by prior agreement with the owners.

### **Bedrooms**

All the bedrooms are carpeted throughout and Guests are given their own room and front door key on arrival.

All the beds are the same height from the floor which is 26" (66cm). Each bedroom has its own en-suite shower room which shower sink and toilet, the showers all have easily regulated temperature controls, room 4 (Superior Double) has two steps which are 7" (18cm) high up to the shower cubicle. The largest shower rooms are on the 2<sup>nd</sup> floor. All shower rooms are carpeted and have not slip shower trays and either folding or sliding doors. The toilet seats are 15" (28cm) from the floor in all rooms.

The Family, Flexible room number 2 on the 1<sup>st</sup> floor is our largest room. The shower room in this room is snug and only has a toilet and Shower in it the sink is in the room.

The Superior Double room Number 6 on the 2<sup>nd</sup> floor is our next largest room which also has a large shower room and cubicle.

All the bedrooms have kettles, flat screen colour televisions, hair dryers, radio alarm clock and a full hospitality tray with Fair trade products. Fresh milk can be provided on arrival if required and is also available from the Fridge in the Dining room.

**For any other information please contact Yana or Ian at Holly-Wood Guest House we will be happy to help.**